



# Understanding the ROI of Connected Machines

*Machine Data Powers  
Uptime, Grows Profit, and  
Reduces Costs.*



## The New Standard for Equipment Uptime

For years, equipment was serviced ***after something went wrong***. Delays and emergency repairs were part of the process. That's no longer sustainable.

With connected machines, **issues are identified earlier, resolved faster**, and **avoided entirely**. Elevāt connects OEM ecosystems so decisions are based on data, not guesswork.

Service can't wait for failure. Neither can your business. That's why leading teams are making proactive service the baseline for uptime and performance.

## The Real Cost of Downtime

Downtime leads to **stalled projects, unexpected labor costs**, and **lost revenue**. Here's how it impacts real-world operations:

| Scenario             | Impact  | Cost                                  |
|----------------------|---|---------------------------------------|
| Service Delays       | Equipment idle while waiting on diagnostics, parts, or technician       | <b>\$3,000–\$5,000 per day</b>        |
| Unplanned Downtime   | A critical fault occurs without warning                                 | <b>\$10,000–\$30,000 per event</b>    |
| Project Delays       | Missed milestones lead to overtime, penalties, and customer frustration | <b>\$15,000+ per day</b>              |
| Deferred Maintenance | Skipped service results in major component failure                      | <b>\$25,000–\$50,000 per incident</b> |
| Idle Equipment       | Machines waste fuel and hours while underused or forgotten              | <b>\$50,000–\$80,000 annually</b>     |

Source: "The True Cost of Unplanned Equipment Downtime." For Construction Pros.



## Prevent the **Failure**. Protect the **Budget**.

Every fault code is a warning. The longer it's ignored, the more expensive it becomes.

Elevāt brings early warnings to the surface. Service teams can act *before* damage spreads, costs spike, and downtime begins.

Delaying service response doesn't just risk failure. It guarantees it.

| Scenario               | Proactive Response                 | If Ignored                       |
|------------------------|------------------------------------|----------------------------------|
| High Idle Time         | Adjust usage. Cost: \$0            | Fuel/labor loss: \$60K+ per year |
| Soot Load Alert        | Regen during idle. Cost: \$0       | Engine shutdown: \$5K+           |
| Low Oil Pressure       | Early repair: \$2K-\$3K            | Engine rebuild: Up to \$30K      |
| Shift-to-Neutral Abuse | Operator training: ~\$2K per asset | Transmission failure: \$35K+     |
| Coolant System Warning | Replace coolant/hoses: <\$1K       | Overheat failure: Up to \$400K   |

Source: "Predictive Maintenance for Mobile Assets." Deloitte.

## Connect the Ecosystem. Control the Outcome.

Elevāt unifies OEM ecosystems so issues are seen sooner, service moves faster, and no one is left waiting.

It's not just machine data. It's comprehensive operational alignment. Eliminate gaps, delays, and guesswork with a connected ecosystem powered by digital transformation.



## Value of **Enhanced Connectivity** Across OEM Ecosystems

| Stakeholder | What They Gain                             | Real-World Results  |
|-------------|--|---|
| OEMs        | New Revenue from Connected Services        | Aftermarket sales often exceed equipment sales. Aftermarket & subscription sales increase margins |
|             | Improved Product Design & Customer Loyalty | Real-time data helps improve product reliability & reduce warranty claims                         |
| Dealers     | Service Revenue from Proactive Maintenance | Up to 70% fewer breakdowns & consistent repair success  |
|             | Faster Diagnostics & Fewer Callbacks       | Remote troubleshooting enables faster repairs & first-time fixes. \$2K repair vs. \$30K rebuild.  |
|             | Improved Customer Retention                | Uptime protection helps prevent customer churn  |
| End Users   | More Uptime & Productivity                 | 400–600% ROI from fewer stoppages & data-driven optimization                                      |
|             | Lower Operating Costs                      | Usage and idle tracking saved one contractor \$800K/year across 400 units                         |
|             | Smarter Bidding & Planning                 | Usage data improves planning, estimates, & competitive bids                                       |

Source: "How Telematics in Construction Fleet Management Can Enhance Your ROI." GPS Insight.



## The ROI Equation: **Operational** + **Financial** + **Strategic**

Connected operations improve uptime, lower costs, and drive smarter decisions.



### Operational Payoff

- Higher machine availability, fewer disruptions
- Faster repairs, better service coordination
- Up to 20% more uptime with proactive service models



### Financial Payoff

- Reduced emergency repairs and unplanned service
- Lower fuel and maintenance costs
- 30–40% lower service costs with predictive maintenance



### Strategic Payoff

- Fewer delays, more reliable project delivery
- Stronger customer trust, better bid accuracy
- 10–15% cost improvement through better planning and execution

## Don't **Wait**. Turn Data into **Action**.

Elevāt delivers real results: maximum uptime, lower costs, and stronger performance across your operation.

Leaders today act fast, stay connected, and keep every machine working.

[Contact us](#) to learn how Elevāt helps you stay ahead.

